

To our customers and neighbors,

As COVID-19 spreads, we're increasing the steps we're taking to protect you, and our staff. In accordance with Addendum 6 to Governor Scott's executive order on March 13<sup>th</sup>, while banks have been deemed a critical function, our **bank lobbies are closed to routine business at this time**. We are permitted to grant access for non-routine needs or special circumstances by prior appointment only.

All of our drive-up windows will be open for their regular hours, with extended hours at the Brattleboro main office. We are allowing walk-ups, bicycles, and any other mode of transportation at our windows, but please mind the traffic and be safe!

We continue to recommend the use of our free digital banking tools, including online banking, our mobile app, bill pay and mobile check deposit, as well as our telephone banking services, and would be happy to assist you in activating or using any of these tools.

Our ATMs will continue to be supported and operating, and we will be monitoring and servicing our night drops and deposits at ATMs on a regular basis.

We recognize that some banking needs can't be done remotely, like access to your safe deposit box, opening a new account, or initiating a wire transfer. Please call us if you need access to the bank lobby and our staff for specific banking needs, and we will schedule an appointment for you. During the call we may discuss options for you to consider that may save you a trip to the Bank and help address social distancing recommendations from health authorities.

You can reach us at [support@brattbank.com](mailto:support@brattbank.com), or by phone:

Main Office, Brattleboro 254-5333

Putney Road branch 246-1600

Wilmington branch 464-2330

Bondville branch 297-2507

Automated telephone banking (877) 275-6731

Click [here](#): to enroll in online banking.

