

To our customers and neighbors,

We want you to know that Brattleboro Savings & Loan is closely monitoring the COVID-19 (coronavirus) outbreak and is following guidance from the World Health Organization (WHO), the Center for Disease Control and Prevention (CDC), state and local health officials and our financial regulators.

As always, the health and well-being of our customers, employees, families and communities is of the highest importance to us.

BS&L has a business continuity plan that specifically addresses our response to pandemics, and we have significant capabilities to work remotely to minimize disruption. Our remote abilities will allow our staff to be responsive to your business needs throughout any potential physical location closures or quarantines, if required by health authorities.

In our branch lobbies, we have significantly increased our cleaning and disinfecting procedures, and are taking precautions to help ensure employee safety, including hand sanitizers and requiring staff who feel unwell or who are at risk to stay home.

At present, we are planning to keep our bank lobbies open and available to you for your banking needs. But if you are feeling unwell, we ask that you strongly consider using the drive-up window at your branch. We also have extensive free digital banking capabilities include online banking, a mobile app, bill pay and remote check deposit, and electronic statements. We encourage you to enroll in these products now, in case you're not able or willing to physically access our branch locations. Please give us a call at 802-254-5333 and we can help you access these online tools, if you don't already use them.

You might also consider using your BS&L debit card rather than cash, to minimize the risk of spreading or receiving the virus from handling currency

As circumstances change, we will be sure to reach out to you via email and social media with updates as appropriate. If you haven't already, this might be a good time to follow our [Facebook](#) and [Twitter](#) feeds.

Our thoughts are with all those impacted by COVID-19, and we wish everyone well as we collectively navigate this unprecedented situation.

Regards,



Dan Yates  
President and CEO